

The Wallace Haines Company

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EDI: Electronic Orders with EDI Trading Partners + Acknowledgments, Purchase Order Edits, Price and Status Changes.

EDI is a partnership between vendors and resellers. Book and Music resellers exchange IDs with vendors. After this initial handshake, EDI orders flow electronically to vendors.

Book and Music vendors, in turn, send back order acknowledgments with prices, shipping notices and status reports, well in time for editing ordered items prior to receipt.

Set up EDI Vendor Records

Enter vendor IDs. Set up vendors for default EDI purchase orders. As buyers approve vendor purchase orders, ordered items go to vendor EDI files awaiting EDI sendoff.

Build Files of EDI Purchase Orders

EDI orders with EDI vendor idiosyncracies are directed to vendor EDI mailboxes for vendor pickup.

Import and Review EDI Acknowledgments

EDI vendors return shipment confirmations and report the status of back orders, out of prints, order status notes and problems. Wallace Haines program import vendor acknowledgments for reports back to buyers and build action files for shipment receipt, price adjustments or status changes.

Set up Vendor Acknowledgment Rules

When vendors acknowledge EDI orders and ship promptly, all is well. Sometimes, even the best of vendors leave a few lines hanging, - unacknowledged, un received - the silent treatment. Wallace Haines EDI system programs act on unacknowledged items form EDI orders, report their findings, and take action.

Act on Un-Acknowledged Items

The Wallace Haines EDI suite includes programs to follow up with music vendors for items not shipped and not acknowledged. What is the best action plan? Cancel unacknowledged items? Send them back to the TBO (to-be-ordered) file for another try? Sen them back to the original vendor or to another vendor? Follow-up programs mark unacknowledged items with an identifying status codes so that buyers see that this is the second time around.

EDI Purchase Order Approval

Finish vendor purchase orders ass normal. Confirm method of order delivery, with electronic delivery as default for EDI vendors.

EDI manager assembles batches of EDI vendor orders. The EDI assembly

program builds in EDI vendor format idiosyncracies, passwords, and IDs guarantee smooth machine-to-machine passage from reseller to vendor.

Maintain Vendor Acknowledgment Rules

Music vendors use EDI “acknowledgments” to confirm shipment or to report on reasons for non shipment. Acknowledgments also report vendor cost prices.

Buyer Review or Import of EDI Acknowledgments

Book and Music sellers can import vendor acknowledgment files and set up rules by vendor. Adjust cost or selling price based on acknowledgment price? Recycle customer special orders? Send them to another vendor? Or try again with the same vendor? Automatically write back vendor status code into item status field?

Action on Un_Acknowledged EDI Items

Gather up and reorder un-acknowledged EDI items. Wallace Haines programs leave no stone unturned.